

McLeod Health

The Choice for Medical Excellence

Dear Sir,

Jerry Hewitt has been installing cabling Through SCS for me here at McLeod Physician Associates for about a year now and I have been very pleased with his work.

Jerry's work is always clean, neat, and orderly and he has been very mindful of following McLeod Standards for cabling. He cleans up after his installations leaving the areas as he found them or cleaner and I appreciate that.

Jerry also works very well with our staff and Physicians in accommodating their needs concerning working hours, busy times, and special scheduling. Many times he has been asked to come at specific times and days and even to work around the staff and Patients in exam rooms and this demeanor is very vital in the Healthcare industry and I am very grateful that Jerry is willing to work with us in this manner.

One of the things that is very important to me in my busy and sometimes hectic schedule is that he keeps me informed as to scheduling and completions of jobs. This is great for me because others in my organization are awaiting the completion of the cabling so they can finish their part of the projects. I appreciate the fact that I don't have to constantly follow up with Jerry to see if a job is done or not. He lets me know immediately when it is finished and I can move the project forward in a timely manner.

Very seldom are there any problems or mistakes, but with the few I have had, Jerry has been quick to correct them. And what's important to me is that I know I can call him about anything that may arise and he'll handle the situation in a pleasant manner.

There have also been occasions where Jerry has even kept me updated on my data closet needs. Sometimes he lets me know if I need a Patch Panel or even if I'm running out of switch ports, or if fire penetrations need to be sealed, etc. and I appreciate this as I don't get the chance always to visit the data closets on a regular basis.

Jerry has been a great asset to me over the course of this year. He's been there for me to call on for my cabling needs and even when in a crunch, he's been available to help me get the jobs done. I know I can count on him. I know he's just a call away and I know he'll help me any way he can.

Sincerely,

Mark Stone | Network Analyst | McLeod IT

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*McLeod Regional Medical Center • McLeod Darlington • McLeod Dillon • McLeod Loris
McLeod Seacoast • McLeod Health Cheraw
McLeod Behavioral Health Services • McLeod Physician Associates • McLeod Family Medicine Center*